

# **Outreach October 2021 Survey Results**

B // T
BENTON AREA
TRANSIT

**Online & Onboard Surveys** 

### How old are our riders?

#### **Annual Household Income:**



## Which BAT services are people using?



of participants indicated that, without BAT, they would not make it to their destination.

## How often do people use BAT?

14%	Infrequently, less than once per month	
21%	Occasionally, 1 - 3 times per month	
44%	Regularly, 1 - 3 times per week	
21%	Frequently, more than 3 times per week	

# How are we doing?

## Score

	96016
Schedules	7.2
Safety	8.3
Cleanliness	8.0
Ease of Use	7.9
Comfort	7.8
Drivers	8.1
Affordability	8.5
	8.0

Benton County OREGON

12%	9%
Utilize a	Utilize a
Wheelchair	Cane or
or a Scooter	a Walker

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