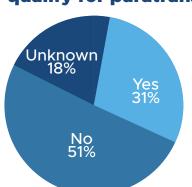


Outreach October 2021 Survey Results



BAT Lift Service





Annual Household Income:



Why do people use BAT Lift?

61%	Medical
7%	Social
25%	Shopping
7%	Work



of participants indicated that, without BAT Lift, they would not make it to their destination.

How often do people use BAT Lift?

27%	Infrequently, less than once per month	
40%	Occasionally, 1 - 3 times per month	
23%	Regularly, 1 - 3 times per week	
10%	Frequently, more than 3 times per week	





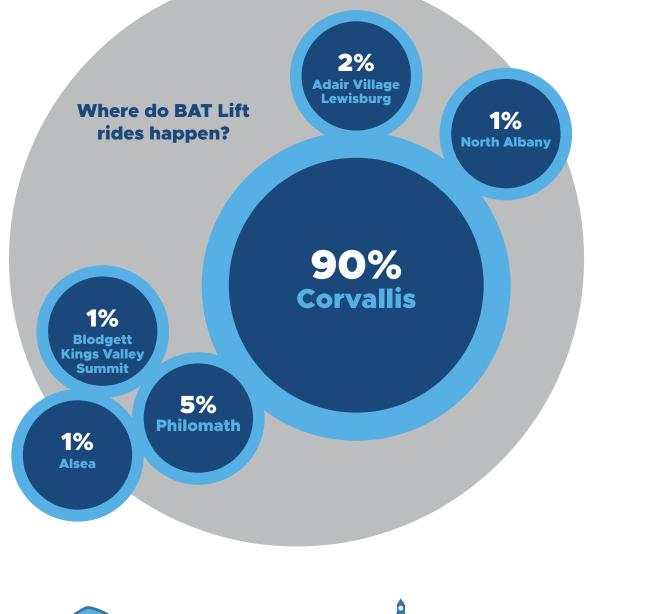
How are we doing?

Score

	Score
Schedules	8.9
Safety	9.4
Cleanliness	9.4
Ease of Use	9.1
Comfort	9.2
Drivers	9.5
Affordability	9.2
	9.2

Continues on next page...





For more information about Benton Area Transit and the services that we provide, please visit RidetheBAT.com or call 541-766-6700